

## **ZZ Covid Procedures**

### **EXPOSURE CONTROL PLAN**

In our stores the only exposure that may occur is when social distancing and wearing a mask is not adhered to. We are considered a medium to low risk environment as we are a store that is open to the public however we have barriers in place and procedures to maintain social distancing at all times. It is required that all staff and customers wear a mask at all times and maintain social distancing as required by the CDC guidelines. All attractions and departments of the store will be operated in a safe social distancing manner with proper and regular sanitation as specified in the updated S.O.P. dated March 16th, 2020.

If someone is exposed, experiencing symptoms or has traveled outside the state of Michigan we follow the CDC COVID 19 Workplace Guidelines found at Michigan.gov for proper procedure and handling of the situation. This guideline is also found in our Covid Docs folder in store. The next steps could range from monitoring closely the situation up to and including a 10 day quarantine depending on the situation.

### **HYGIENE/DISINFECTING**

All areas of the store will be fully sanitized daily and high touch areas of the store will be sanitized on a scheduled and regular basis. Sanitation stations are present throughout the stores for customers and staff to use. Instruction on proper hand sanitation is posted in all kitchen, food areas as well as in the bathrooms.

### **ENGINEERING AND ADMINISTRATIVE CONTROLS**

Engineering controls in store to protect from exposure are physical barriers of clear plastic and sneeze guards at all cashier and redemption counters, barriers for all attractions, isolated dining areas with tables separated, extremely efficient ventilation systems. Administratively we require masks to be worn, we have modified work areas and attractions to create more space between employees and customers and have held and will continue to hold meetings to update on the current requirements and Covid status with focus on staff training and customer interaction.

## **REPORTING**

Well checks are done daily on all staff members. Each employee is informed to report any sign of symptoms, fever, travel or potential exposure to their manager immediately.

## **PPE**

Masks are required by all employees and customers at all times. Plexi glass is installed at all cashier stations.

## **TRAINING**

Regular and ongoing training to ensure all current CDC guidelines are understood and being followed as well as all attraction safety procedures.

## **FAQs regarding Covid Procedures**

<b>Question</b>	<b>Answer</b>
What are you doing to ensure social distancing?	There are markers on the ground to guide customers in keeping a safe distance throughout the store. We also have repeated messaging through our sound system to remind customers to social distance and sanitize regularly. Additionally, we have altered our attraction operation to maintain social distancing and have time to sanitize between use.
How many people can play Laser Tag? Golf? etc.	Most of our attractions are now “private groups only,” meaning only players from the same household can play together. There are some attractions like Glo Golf where we simply separate groups by household.
How are you sanitizing everything?	Sanitation Stations are available throughout the store and we have increased our sanitation efforts throughout the day as well as altered the operation of our attractions to allow for proper sanitization between use. We are following the guidelines set by the CDC and state officials very closely for both customers and staff.
What are you doing to	We are following the guidelines of the CDC and State

protect your employees from COVID 19?	Officials. We have well checks at the start of every shift and all staff are required to wear masks. There are added measures for staff that are working with food and high traffic areas and we are required to wash our hands and sanitize our work areas on a regular basis.
Are masks mandatory?	We are following the CDC and state officials guidelines that suggest everyone wear a mask. It is mandatory per company policy that all staff wear a mask and we ask all customers to wear a mask.